REPORTING A CONCERN

Sexual misconduct and child safety concerns

Queensland

You do not need proof before reporting. If something does not feel right, speak up.

1 IS ANYONE IN IMMEDIATE DANGER?

Call Police or Emergency Services on Triple Zero (000).

2 REPORT THE CONCERN

For adult-to-adult sexual misconduct or any child safety concern, use one of these channels:

ONLINE	EMAIL
complaints.sls.com.au	complaints@lifesaving.com.au

You can also tell your Club President, Complaints Manager, Member Protection Information Officer or Team Leader. They must pass the report to SLSQ.

CHILD SAFETY CONCERNS

Report immediately - do not wait for proof. If a child is in immediate danger, call Triple Zero (000).

Submit all child safety concerns through the Complaints Portal or complaints@lifesaving.com.au.
SLSQ will assess the risk and manage any required notification to the Queensland Family and Child Commission.

3 SHARE WHAT YOU KNOW

Include the facts you know, who was involved, when and where it happened, and any immediate safety concerns. Reports may be verbal or written and can be made at any time.

Anonymous reports are accepted, but anonymity may limit what can be investigated.

WHAT HAPPENS NEXT?

- SLSQ acknowledges the report and offers support.
- Immediate risks are assessed and safety measures may be put in place.
- You are advised of the available options and next steps.
- Manages any required investigation and external notifications.

KEEP IT CONFIDENTIAL | Share information only with people managing the concern.

Member guidance based on SLSQ Procedure GOV32, Version 1 (effective 9 June 2026).

SLSA COMPLAINTS PORTAL QR CODE