

INCIDENT OCCURS

(e.g. rescue, resuscitation)
State Operations Communication
Centre + SLSQ Mem ber Welfare
team activates Peer Support.

MEMBER WELL-BEING ISSUE

(e.g. general well-being issue causing
impact to active duty)
SLSQ Member Welfare team activates
Peer Support.

PEER SUPPORT OFFICER ALLOCATED TO MEMBER WITHIN 48 HOURS OF PEER SUPPORT ACTIVATION.

Peer Support Officer contacts Member.

PEER SUPPORT OFFICER OFFERS SUPPORT TO MEMBER WITH AGREED FOLLOW UP

Peer Support Officer completes
reporting requirements.

PEER SUPPORT OFFICER FEELS MEMBER NEEDS ADDITIONAL SUPPORT AND ADVISES SLSQ

Peer Support Officer completes reporting
requirements. SLSQ Member Welfare
team to provide options for professional
support to Member.

For any questions or concerns, please contact us at memberwelfare@lifesaving.com.au