# Club & Branch Communication

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| **Subject** | New Online Store for Clubs and Branches |
| **Information** | Dear Club and Branch Administrators,<br><br>We are pleased to introduce the Lifesaving Store, a new online shop for SLSQ clubs and branches. It makes it easier to order the gear your club needs. It replaces the shop on the SLSQ website.<br><br>Why the Lifesaving Store makes ordering easier:<br>• **Everything in one place:** Order hazard and notice signs, flags, patrol poles and equipment, first aid and rescue gear, lifejackets and more.<br>• **Live stock counts:** See what is available before you order, with no need to call or email to check.<br>• **Payment Methods:** Choose invoice, pay by bank transfer or credit/debit card at checkout. Bank transfer is required within 7 days and products will not be shipped until payment is received.<br>• **Delivered or Pickup available:** If you are on the Sunshine Coast or Gold Coast we may be available to drop off products at your local Branch office. We post orders with Australia Post. Freight is confirmed on your invoice.<br>• **Made for clubs and branches:** The store is open to SLSQ clubs and branches only.<br><br>**Yellow gear**<br>Yellow gear is free for clubs when:<br>• the club is buying it to meet its yellow gear requirement, or<br>• the club is replacing damaged gear.<br>If your club wants extra yellow gear, you must buy it through the Lifesaving Store.<br>To request free yellow gear:<br>1. Contact your Regional Lifesaving Coordinator and let them know your club would like new yellow gear.<br>2. Your Regional Lifesaving Coordinator will confirm whether your club needs it. If your gear is damaged or very worn out, you will receive a free replacement.<br>3. If your gear is not damaged or worn out but your club wants extras, you will need to buy the yellow gear through the Lifesaving Store. |
| **Links** | https://shop.lifesaving.com.au/ |
| **Contact email** | store@lifesaving.com.au |