



SURF LIFE SAVING  
QUEENSLAND



# HOW TO ACCESS THE PEER SUPPORT PROGRAM

1

Incident occurs

2

Once incident is resolved. PC / DO requests a PSO via SOCC  
Phone: 07 5631 7400

3

SOCC collates incident details including all contact information of patrolling members requiring Peer Support. Phone and email, including Parental/Caregiver contact details for minors

4

SOCC will contact SLSQ PSO and pass on referral details

5

PSO will initiate contact with all members

## KEY

- \* State Operations Communications Centre (SOCC)
- \* Surf Life Saving Queensland (SLSQ)
- \* Peer Support Officer (PSO)

- \* Duty Officer (DO)
- \* Patrol Captain (PC)