

Subject	Conflict Resolution – Early Intervention is the best intervention
Information	<p>Disputes between members are not uncommon, particularly in volunteer organisations where people with different backgrounds, communication styles, and expectations come together. While some level of disagreement is natural, how we respond to and resolve these disputes is critical to maintaining a healthy and united club environment.</p> <ul style="list-style-type: none">• Local context, relationships, and history are important when resolving conflict — clubs are best placed to understand these dynamics.• Early intervention at club level often allows for quicker and less stressful outcomes without needing formal complaint processes.• members to work through issues respectfully helps build emotional intelligence, respect, and trust.• Not every disagreement is a breach of policy — many are personal conflicts that can be resolved through dialogue. <p>For some simple steps to resolve initial conflict, head to the link below</p>
Links	Conflict Resolution - SLSQ Administration Operations Manual
Contact email	complaints@lifesaving.com.au