



**SURF LIFE SAVING
QUEENSLAND**



DO YOU HAVE ANY CONCERNS?

Speak to your Member Protection Information Officer

MPIO's can provide members with information relating to the options available to resolve concerns including child protection, harassment, bullying, welfare, conduct matters, etc. They are able to provide support & available options, but cannot make decisions or suggest the best course of action. That must be decided by the member. If you have a query or concern please contact your Club MPIO.

MPIO _____ on. _____

What can an MPIO do?

CAN DO

- Listen
- Act as an impartial support person
- Provide information about discrimination, harassment and bullying
- Provide information about child protection, abuse and reporting
- Provide information about the Member Protection Policy and the options available to resolve the complaint
- Provide information about relevant laws and the right to complain externally
- Discuss possible strategies the individual can use to deal directly with the other person
- Provides information to the club committee about member protection requirements and other definitions and information, identifies non-compliance.

CAN'T DO

- Investigate
- Intervene
- Takes sides or judge
- Give advice
- Advocate
- Breach confidentiality