

MANAGING DURESS

GOVERNMENT WIRELESS NETWORK (GWN)



Queensland



The Duress function on the GWN radios provide enhanced safety for SLSQ Members. When activated, it triggers both a visual and audible alert, serving as an emergency beacon that notifies SurfCom through their internal systems.

SurfCom treats every duress activation as a critical emergency. It is vital that SLSQ members use the duress function strictly for genuine emergencies.

If duress is activated by mistake, please immediately inform SurfCom.

All duress signals are considered real emergencies until confirmed otherwise. A member in duress mode will have network override priority.

If you hear a duress signal on the talk group, stay silent and wait for instructions from SurfCom.

TO ACTIVATE DURESS

Press and hold the **orange duress button**.
The radio will send out an audible duress alarm.

TO DE-ACTIVATE DURESS

When instructed by SurfCom, **press and hold the orange duress button** until you hear a medium-pitched tone.
This will clear the duress so that normal radio communications can resume again.



DURESS

If you hear a duress signal on the talk group, remain silent and wait for instructions from Surfcom.

All duress signals will be treated as real until verified. A Member in duress mode will have override priority on the network.