

# APX 6000XE RADIO

## GOVERNMENT WIRELESS NETWORK (GWN)



Queensland



### CHANGING TALKGROUPS & CHANNELS

All talkgroups are grouped by zones. Using the Talk Group Selector you can quickly select a talkgroup.



Zone: SLSQ 1		
GROUP	DESCRIPTION	COMMUNICATION USE
401	Enquiry	GENERAL ENQUIRIES AND REQUESTS
402	GOLD-SOUTH	OPERATIONS ONLY <i>I.e. Rescues, checks, flag movements, etc</i>
403	GOLD-NORTH	
404	BRISBANE	
405	SUN-SOUTH	
406	SUN-CTRL	
407	SUN-NORTH	
408	WIDE-BAY	
409	BARRIER	
410	NORTH-QLD	
411	INCIDENT-A	PROTRACTED INCIDENTS <i>Senior Lifeguards and supervisors can request an Incident group from Surfcom.</i>
412	INCIDENT-B	
413	EVENT-1	NIPPERS, SMALL CARNIVALS AND LOGISTICS
414	EVENT-2	
415	QUICK-CHAT	NON-CRITICAL CONVERSATIONS
416	LONG-CHAT	<i>I.e. Descriptions, instructions or food related</i>

# MANAGING DURESS



**Duress**

The Duress function on the GWN radios provide enhanced safety for SLSQ Members. When activated, it triggers both a visual and audible alert, serving as an emergency beacon that notifies SurfCom through their internal systems.

SurfCom treats every duress activation as a critical emergency. It is vital that SLSQ members use the duress function strictly for genuine emergencies. If

duress is activated by mistake, please immediately inform SurfCom.

All duress signals are considered real emergencies until confirmed otherwise. A member in duress mode will have network override priority.

If you hear a duress signal on the talk group, stay silent and wait for instructions from SurfCom.

## TO ACTIVATE DURESS

Press and hold the **orange duress button**.

*The radio will send out an audible duress alarm.*

## TO DE-ACTIVATE DURESS

When instructed by SurfCom, press and hold **the orange duress button** until you hear a medium-pitched tone.

*This will clear the duress so that normal radio communications can resume again.*

## RADIO TALK POSITION

The GWN radios have a special noise-cancelling processor in both the radio and remote speaker microphone (RSM). Its purpose is to reduce background noise from your voice transmission and transmit a clearer signal.

For best performance:

- Hold the microphone directly in front of your mouth
- Position 5-10 cm away from the lips
- Speak directly into the side opposite the screen

Just like other radios, this radio will create feedback if operating too close to other portable radios. To manage this, turn down the volume on all radios that are in close proximity. to a transmitting radio.



## FAULTY RADIO MANAGEMENT

**ADHERE TO THE SPECIFIC RADIO PROCEDURES ESTABLISHED BY EACH CLUB**

**GWN IS A MANAGED SERVICE. PLEASE DO NOT MARK, ENGRAVE, OR LABEL THE RADIOS**

### RADIO FAULT MANAGEMENT

If you encounter any issues with your GWN radio or accessories, please contact:

**Telstra Service Desk**

**1800 998 852**