



Website Information Content Guide for Beach Wheelchairs

1. Create a Dedicated Beach Wheelchair Access Page

Create a clear and easy-to-find page dedicated to the **beach wheelchair bookings and information page**. This page should provide all relevant details about the beach wheelchair service, how to access it, and any other important instructions as received from your equipment provider

Page Structure:

- **Page Title:**

Recommendation: *"Beach Wheelchair Access," "Accessible Beach Wheelchairs," "Beach Wheelchair Bookings," "Accessible Beaches" or "Beach Access for People with Disability."*

- **Introduction Section:**

This should briefly describe purpose, and the benefits for people with disability.

Recommendation:

***Name of Club** welcomes people of all abilities and believes that it is our sense of belonging that binds us together. Our Beach Wheelchair provides easy access to the beach for wheelchair users. The beach wheelchairs are designed for comfortable and safe use, giving everyone the opportunity to enjoy the beach."*

2. Recommended Information to include

- **Types of Wheelchairs Available**

Provide details on the types of **beach wheelchairs** available for use. Highlight features like sand or water wheels, Safety features, etc.

You can also have an image of the beach wheelchair available on your website

- **Usage Guidelines**

Provide any **usage information**, such as:

- Duration of use
- Safety guidelines as provided by equipment provider should be available to users
- Booking form details: procedures, links, phone number etc.
- Waiver form should be on the website

- **Booking and Reservation Process**

Include information on how to book a **beach wheelchair** in advance. This can be done through an online booking system, a phone number, or in person at a designated location.



Queensland

Recommendation:

Use the [Booking form template](#) provided by Surf Life Saving Queensland. If you are not using the recommended booking form template, we recommend having this statement with booking details.

*“**Name of Club** welcomes everyone to enjoy our beaches and are looking forward to your arrival. If you require assistance using one of our beach wheelchairs, please note while our volunteers are not trained in assisting with transferring. To ensure your comfort and safety, you may wish to bring a friend or support person to assist with transfers if needed.”*

- **Booking form** or link to a **reservation system**:

Recommendation:

Reserve Your Beach Wheelchair Here

Book your Beach Wheelchair Here

- **Location and Availability**

Clearly state where the beach wheelchair is available (specific address and information on accessible parking at your club).

Include operating **hours of availability** (e.g., daily, weekends only, during the season), and ensure you mention **public holidays** and when the service may be unavailable.

- **Maintenance and Safety Information**

Outline how the wheelchairs are maintained and kept in safe working order.

Include safety instructions for using the Beach Wheelchairs (this manual should be provided by equipment provider)

Recommendation:

*"All wheelchairs are **regularly inspected and maintained** to ensure they are in good working order. If you have any issues during your time on the beach, please inform the club."*

- **Contact Information**

Provide a clear contact point for anyone with questions (e.g., email, phone).

Recommendation:

"For more information or assistance with booking, please contact our team at [email] or call us at [phone number]."

Below are some examples of information about beach wheelchairs available on website:

[Accessible Beaches - Mooloolaba SLSC](#)

[Accessible Beaches – Wheelchair Hire - Burleigh Heads Mowbray Park Surf Life Saving Club](#)

[Beach wheelchair booking form \(Dicky Beach SLSC\) | Sunshine Coast Council](#)

[City of Rockingham](#)