

Template Parent Surveys

Parent Survey 1: General Club Experience & Safety

Purpose: Understand parents' perspectives on club safety, communication, and inclusion.

Sample Questions:

1. How satisfied are you with your child's experience at the Club?

- Very satisfied
- Satisfied
- Neutral
- Unsatisfied
- Very unsatisfied

2. Do you feel the Club provides a safe environment for children?

- Always
- Most of the time
- Sometimes
- Rarely
- Never

3. Are you aware of how to report a concern about child safety at the Club?

- Yes
- Somewhat
- No

4. Do you believe your child knows who to talk to if they feel unsafe?

- Yes
- Unsure
- No

5. How well do Club staff/volunteers communicate with families about:

- Safety and wellbeing
- Program updates

- Incidents or concerns
(Scale: Excellent / Good / Fair / Poor)

6. Is the Club inclusive and welcoming to all children?

- Yes
- Needs improvement (please explain)

7. How confident are you in the Club's child protection practices (e.g., supervision, Blue Cards, respectful behaviour)?

- Very confident
- Somewhat confident
- Not confident
- Don't know

8. What is one thing the Club could do to improve your child's experience?

[Open text field]

Parent Survey 2: Youth Engagement & Empowerment

Purpose: Gauge how well the Club involves children in decisions and supports their confidence and inclusion.

Sample Questions:

1. Does your child feel listened to and respected at the Club?

- Always
- Sometimes
- Rarely
- Don't know

2. Has your child been encouraged to share their opinions or ideas during activities or sessions?

- Yes
- No
- Not sure

3. Are there opportunities for children to have a voice (e.g. junior reps, feedback)?

- Yes
- Limited
- No
- Not aware

4. What suggestions do you or your child have for helping children feel more included or involved?

[Open text field]

Parent Survey 3: Club Culture & Values

Purpose: Assess alignment with child safety principles and respectful culture.

Sample Questions:

1. Do you believe the Club upholds values of respect, fairness, and safety?

- Strongly agree
- Agree
- Neutral
- Disagree

2. Have you or your child ever witnessed bullying, exclusion, or inappropriate behaviour?

- Yes
 - No
 - Prefer not to say
- (If yes, optional space to explain)*

3. Do you feel comfortable raising a concern with Club leaders?

- Yes
- No
- Not sure

4. What has been a positive example of the Club supporting children or families?

[Open text field]

Parent Survey 4: Suggestions & Continuous Improvement

Purpose: Open feedback for club improvement and strategic planning.

Sample Questions:

1. What programs or changes would you like to see introduced to better support children and families?

[Open text field]

2. Are there ways the Club could improve accessibility or inclusion for families with diverse needs (e.g. disability, culture, location)?

- Yes (please specify)
- No

3. Would you be interested in joining a parent support group, feedback panel, or volunteer sub-committee?

- Yes
- Maybe
- No

4. Any additional comments or feedback?

[Open text field]

Survey 5 Program Evaluation Survey (Parents/Guardians)

Purpose: To evaluate how effective and enjoyable the program was for participants and identify opportunities for improvement.

1. Program Details

(Prefilled or drop-down options)

- Program Name: _____
- Dates Attended: _____
- Age Group/Level: _____

2. Overall Satisfaction

How satisfied were you with the program overall?

- Very satisfied

- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

How would you rate your child's enjoyment of the program?

- Excellent
- Good
- Fair
- Poor
- Don't know

3. Program Delivery

How would you rate the following aspects of the program?

(Scale: Excellent / Good / Fair / Poor / Not applicable)

- Communication from the Club before and during the program
- Organisation and structure of the sessions
- Knowledge and engagement of instructors/volunteers
- Safety measures and supervision
- Facilities and equipment used
- Inclusion of children with different needs or backgrounds

4. Learning & Development

Do you feel the program helped your child to:

(Select all that apply)

- Learn surf safety and skills
- Build confidence
- Make friends and feel included
- Understand their rights and responsibilities
- Feel safe and supported

- Other (please specify): _____

5. Child Safety & Wellbeing

Do you believe the program was delivered in a way that promoted child safety and wellbeing?

- Yes
- Somewhat
- No
- Unsure

Did your child know who to speak to if they had a concern?

- Yes
- No
- Not sure

Do you have any concerns about safety, supervision, or conduct during the program?

- No
- Yes (please explain): _____

6. Family Involvement

Did you feel informed and included as a parent/carer during the program?

- Yes, definitely
- Somewhat
- No

Would you be interested in more opportunities to be involved in future programs?

- Yes
- Maybe
- No

7. Suggestions for Improvement

What worked well in this program?

[Open text field]

What could be improved in future programs?

[Open text field]

Any other feedback or ideas?

[Open text field]

8. Future Participation

Would you enrol your child in this program again or recommend it to others?

- Yes
- Maybe
- No

Would you be interested in other Club programs for children (e.g. first aid, youth leadership, advanced surf skills)?

- Yes
- No
- Please specify areas of interest: _____